

## GENERAL TERMS OF USE FOR HABITAT CARDS

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### DESCRIPTION

These are the General Terms for the use of the HABITAT GREECE, "GOLD" and "SILVER», with which the company provides to the Holder the respective Card a series of exclusive privileges and discounts, depending on the Card he has selected. Each Card has an annual duration and validity for purchases both in HABITAT GREECE physical stores and online, at the eshop "habitatgreece. gr". The use of the Cards by their Holders implies the unconditional on their behalf acceptance of these General Terms.

### PRIVILEGES OF THE "GOLD CARD" HOLDERS

1. **Discount of -15% all year round, on all Habitat items.** This discount cannot be combined with any other discounts or offers; only the largest discount is valid each time.
2. **Exclusive Discounts:** they are valid exclusively for Cardholders and take place four (4) times a year, except for the official discount periods, in relevance with the 4 seasons. Each promo has a duration of ten (10) days and provides discounts of up to -40% on selected categories of Habitat products, including new collections! Cardholders are informed in time before the beginning of each promo, based on the contact details they have provided upon acquiring their Card.
3. **VIP events**, such as, for example, presentation of the new collection, exclusively for cardholders.
4. **Ecological** and easy process, without plastic cards.
5. **Free Interior Decoration Consultation** service, rendered by a Habitat Interior Designer expert. The Habitat Expert discusses with Cardholder about his preferences and needs, as well as about any peculiarities of his interiors space as well as about the budget available. The Habitat Expert then submits a complete list of the proposed Habitat items and the associated costs.
6. **Free assembly**, for the whole year within Attica.

### PRIVILEGES OF THE "SILVER CARD" HOLDERS

1. **A discount of -15% all year round, on all Habitat items except furniture.** This discount cannot be combined with any other discounts or offers – only the largest discount applies each time.
2. **Exclusive Discounts:** they are valid exclusively for Cardholders and take place four (4) times a year, except for the official discount periods, respectively with the 4 seasons. Each promo has a duration of ten (10) days and provides discounts of up to -40% on selected categories of Habitat

products, including new collections! Cardholders are informed in time before the beginning of each promo, based on the contact details they have provided upon acquiring their Card.

3. **VIP events**, such as, for example, presentation of the new collection, exclusively for cardholders.
4. **Ecological** and easy process, without plastic cards. All processes are carried out digitally, without unnecessary environmental burden.

## ACQUISITION, VALIDITY AND RENEWAL OF THE CARD

It's very easy to obtain a Habitat Card: either online, by clicking on the "HABITAT CARD" link that you will find on the footer of the eshop, or in the store, by showing your personal ID. You will be asked to provide your personal email address, among other information requested, for the purpose of identifying and communicating with you<sup>1</sup>. The value of the "GOLD" Card is set at €80 and of the "SILVER" card at €40, with a validity period of one whole year (365 days) from the day of registration. You will receive a notification message approximately one (1) month before the expiration of your Card, so that you can re-activate it at wish. Each Card is personal and cannot be transferred to another person. The Card concerns exclusively purchases from HABITAT GREECE within Greece. It is not valid abroad, i.e. for purchases of Habitat products in other countries (neither physical stores, nor e-shops).

## HOW IT WORKS

In the physical store: just show your personal ID to verify that you are the Card holder at the checkout and before the transaction is completed (payment). In the e-shop: just log-in to your personal Customer Account. The Card is personal; it may not be transferred or used by a third party.

## CANCELLING YOUR CARD

You may request the cancellation of your Card at any time, by sending an email with the subject "CANCEL MY CARD" at [ecommerce@habitatgreece.gr](mailto:ecommerce@habitatgreece.gr), wherein you will be stating the following information, for identification purposes: your full name, mobile phone number and email address. Your privileges will be lifted within 3 working days from the day we receive your relevant email. The refund of the Card's acquisition value (80€ for the "GOLD" Card, or 40€ for "SILVER" Card respectively) is not possible if the Card has been used at least once. Otherwise, the Card's acquisition value will be credited to your bank account.

## UPGRADING YOUR CARD - QUESTIONS

If you wish to upgrade your Card, or have any questions about its purchase, use, or renewal, please contact us at [ecommerce@habitatgreece.gr](mailto:ecommerce@habitatgreece.gr).

## COMPETENT COURTS

For disputes that may arise from the purchase and use of the Card, the courts of Athens are competent.

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<sup>1</sup> Your email address is required to identify you, to enable you to access your account and to allow Habitat Greece to fulfill its contractual obligations in the context of transactions relevant to your purchases (order tracking, customer satisfaction survey, market statistics), as well as to enjoy the Card privileges (such as exclusive discounts). We will not make any other use of your personal data without your prior written consent. HABITAT GREECE respects your personal data and takes reasonable steps to comply with the applicable legislation, in relation to the protection of your personal data.